

# Services & Solutions

*“One contact at a time”*



**Steel Magnolias Consulting, LLC offers** programs that are customized to be responsive to your exclusive needs.

- Corporate Training
- Training Curriculum, PowerPoint, eLearning, etc.
- Quality
- Project Management
- Call Center Transformation & Start-Up
- Virtual Call Centers
- Supervision improvement
- Key Performance (KPI) improvement
- Speech Analytics Support
- Long term contact center support